

Quality Policy Statement

We are committed to providing products which satisfy our customers contract and specification, while adhering to industry standards and meeting all regulatory requirements. To fulfil this objective, it is our policy to establish and maintain an effective process-based management system and maintain appropriate accreditations.

The Managing Director is responsible for ensuring that the appropriate arrangements are made for the fulfilment of this policy and for monitoring its implementation and effectiveness.

All operations and activities will be carried out in accordance with the Company's Integrated Management System Manual.

To achieve these aims the Company is driven to and follows these management principles and behaviours:

- Build a mutually profitable relationship with our customers, ensuring their long-term success, through the understanding of their needs and the needs of their customers.
- Establish a framework for setting quality objectives and drive continual improvement and innovation based upon research and development, efficient business processes, well-defined measurements, best practices and customer feedback.
- Promote staff competencies, creativity, personal development and accountability through appropriate development programs and show management involvement and commitment.
- Establish and maintain all required processes and procedures.
- Ensure adherence with its compliance obligations, all applicable legislation, permissions, authorisations and other requirements.
- Maintain industry best practice through achievement of relevant external accreditations.

We strive to be the best in our core activities in the UK construction industry. All employees are accountable for satisfying our customers' needs by meeting their expectations with excellent solutions and services. Our goal is 100% customer satisfaction 100% of the time.

Signature:



Larry Dale
Managing Director

Date: 28/06/2026